



# OOH Market dynamics and trends

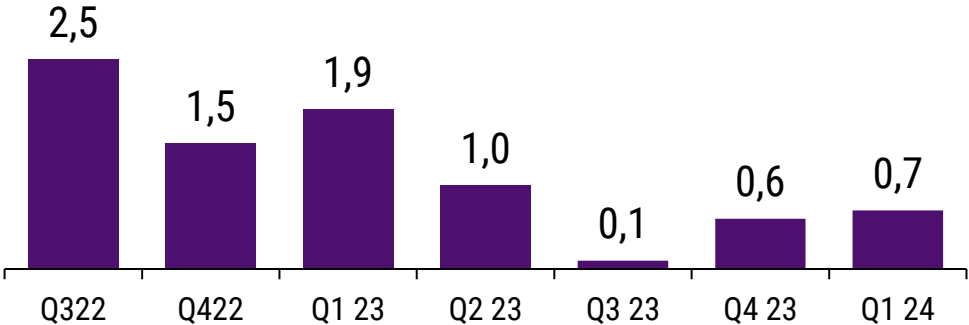
18th June 2024



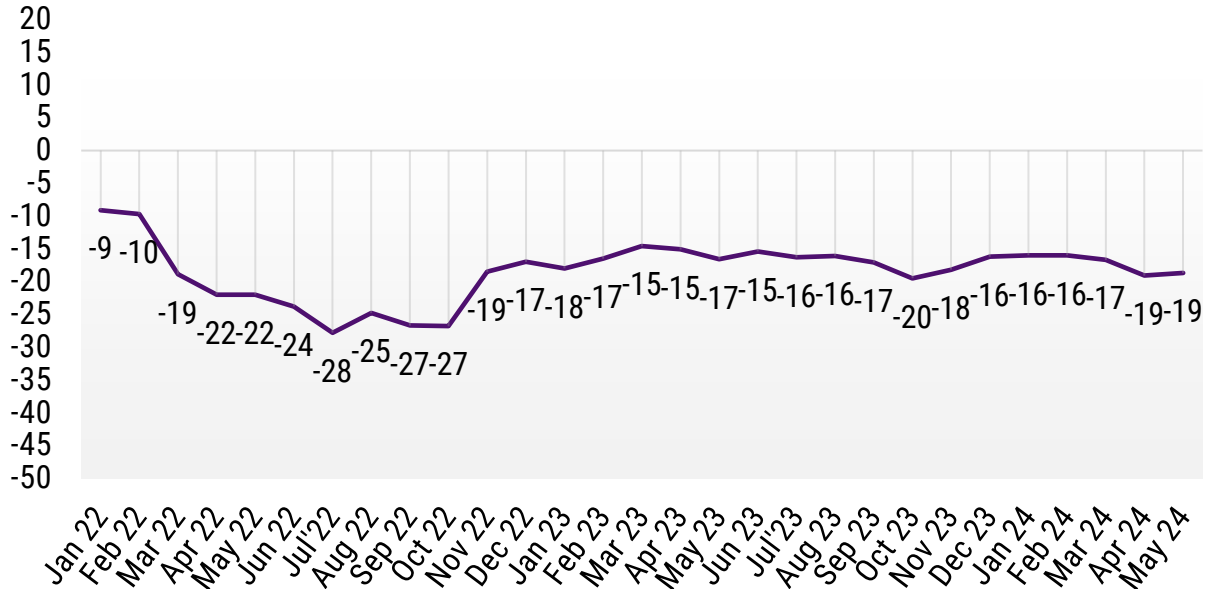
# The context

From the end of 2023 until the first quarter of 2024, GDP and consumer confidence index returned to growth. However, consumers were slightly less optimistic in April and May...

**GDP**



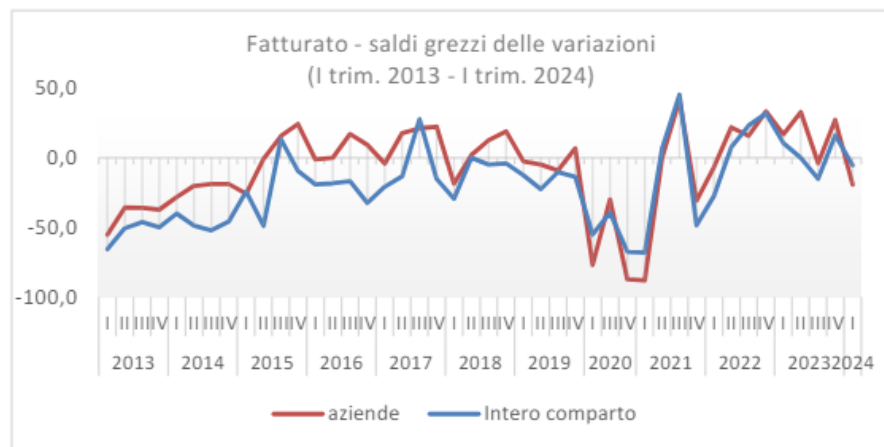
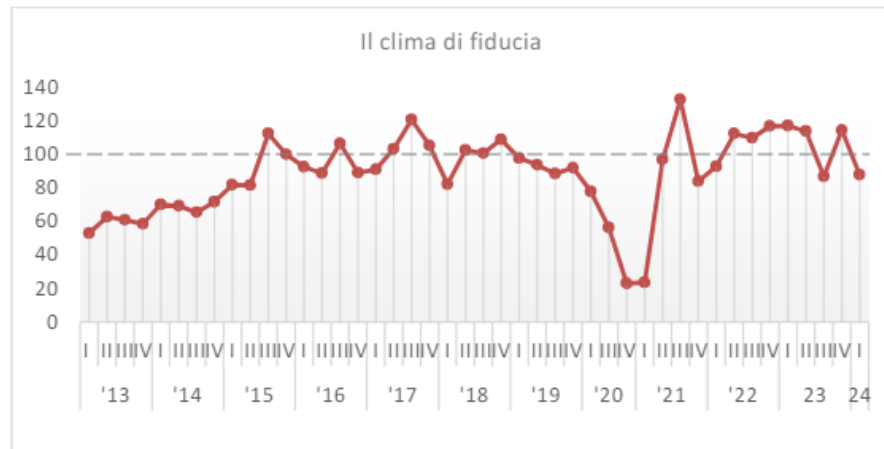
**Consumer Confidence Index**



Source: Commissione Europea

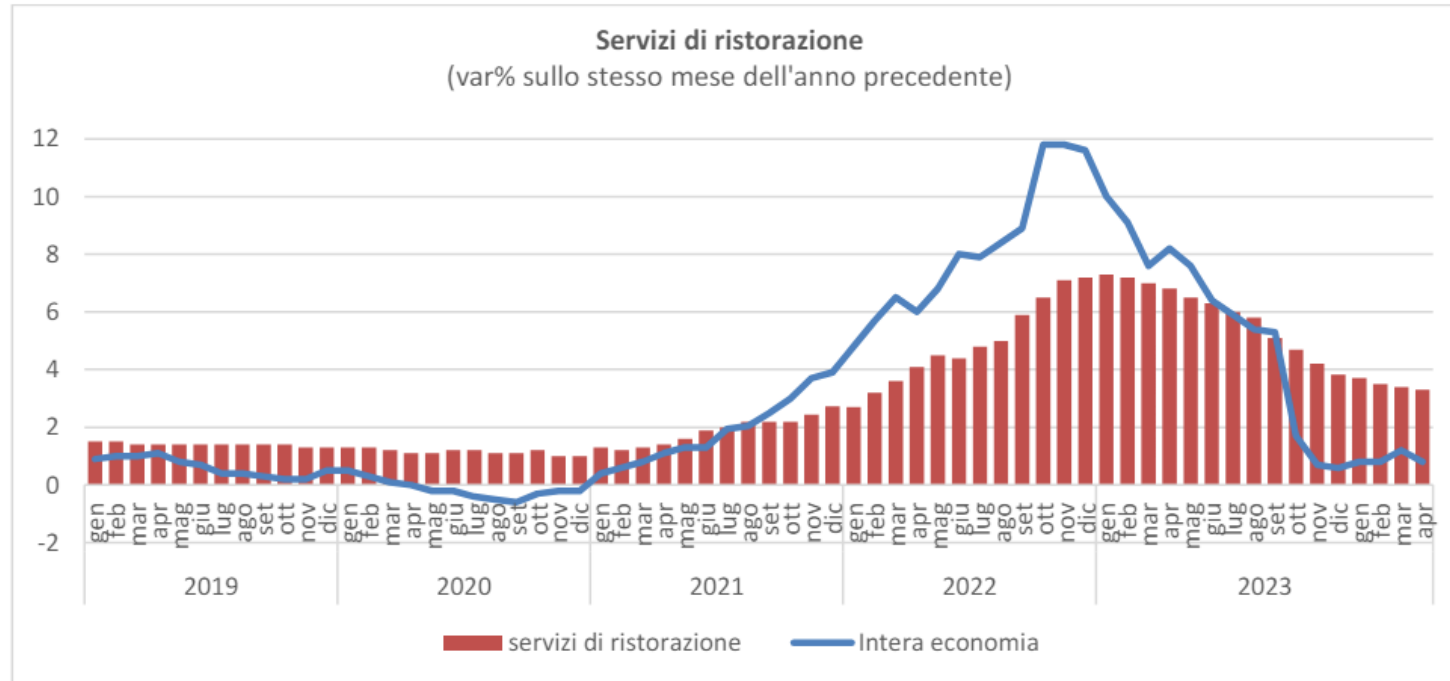
# Confidence Restaurateurs

In Q1 24 confidence decreased and came back to Q3 24 level



# Inflation

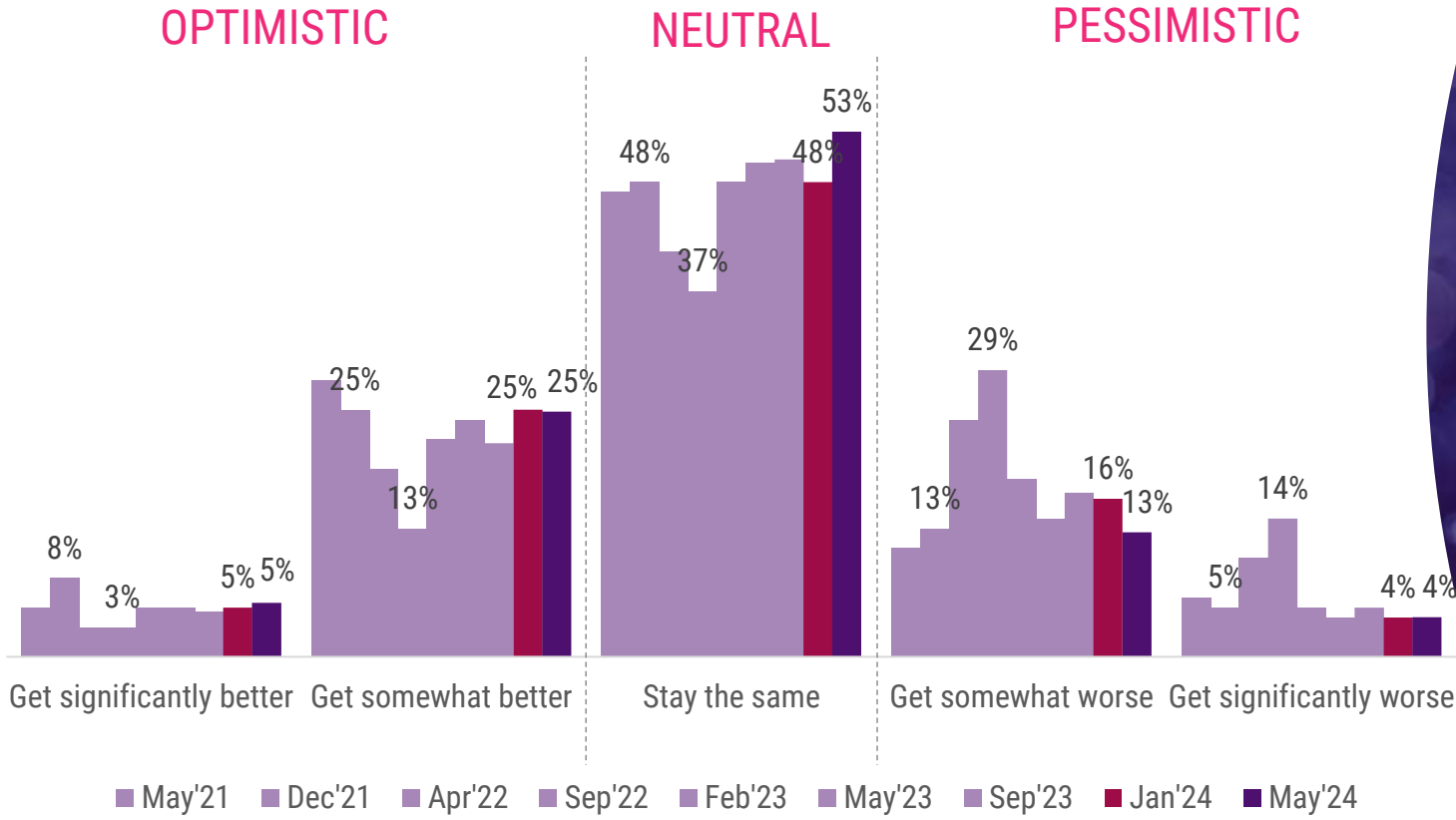
Prices in foodservice are still growing more than Total Inflation



	Mar 24 vs 23	Apr 24 vs 23
<b>Total Inflation</b>	<b>+1,2%</b>	<b>+0,8%</b>
<b>Foodservice Inflation</b>	<b>+3,4%</b>	<b>+3,3%</b>
Commercial Foodservice	+3,4%	+3,3%
Collective	+2,9%	+3,2%

# Financial Situation Expectations

Half of consumers think the situation will remain the same in the next 6 months



**30%** OPTIMISTIC

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**53%** NEUTRAL

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**17%** PESSIMISTIC



*In the next 6 months, you expect your financial situation...*

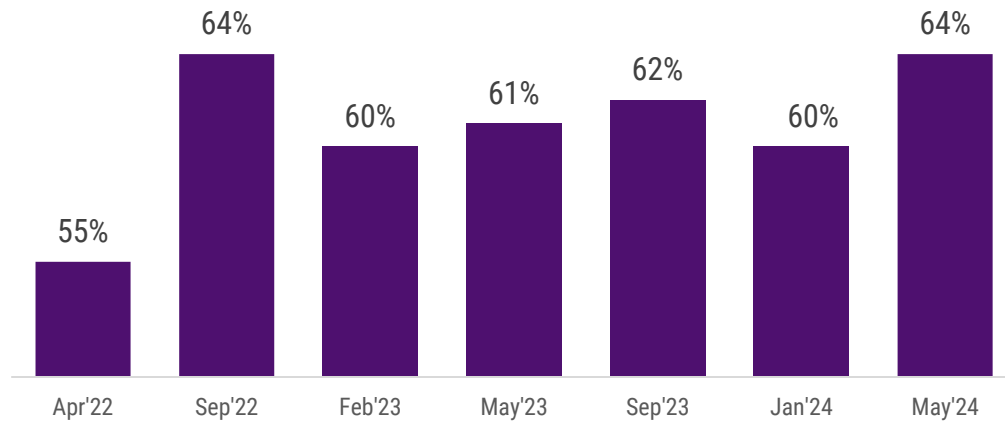
Source: Circana - Circana Sentiment Study - May 2024

Circana, LLC | Proprietary and confidential

# Price Sensitivity

Financial situation and prices have an impact on consumers choose their out-of-home experiences

Somewhat + Strongly agree



**"My financial situation** affects my habits of consuming OOH"

**63%** of consumers declares that **prices in restaurants have gone up too much** for them  
**(+11 p.p. vs Jan'24)**

# Price Sentiment in Foodservice

The number of consumers who give up eating out is increasing

**29%**

-1pp vs Gen'24  
I can still afford to eat out in bars and restaurants as usual

**62%**

-3pp vs Jan'24  
I can still afford to eat out in bars and restaurants, but I've changed my habits

**9%**

+4pp vs Jan'24  
I can't afford to eat out in bars and restaurants anymore

Among those who continue to eat out as usual are "Heavy" and "Medium User"; those who have decreased their consumption are mainly "Light Users" (19%).



*Think about the current prices in restaurants, fast food restaurants, pubs, bars, coffee shops. Which of the following statements best represents you?*

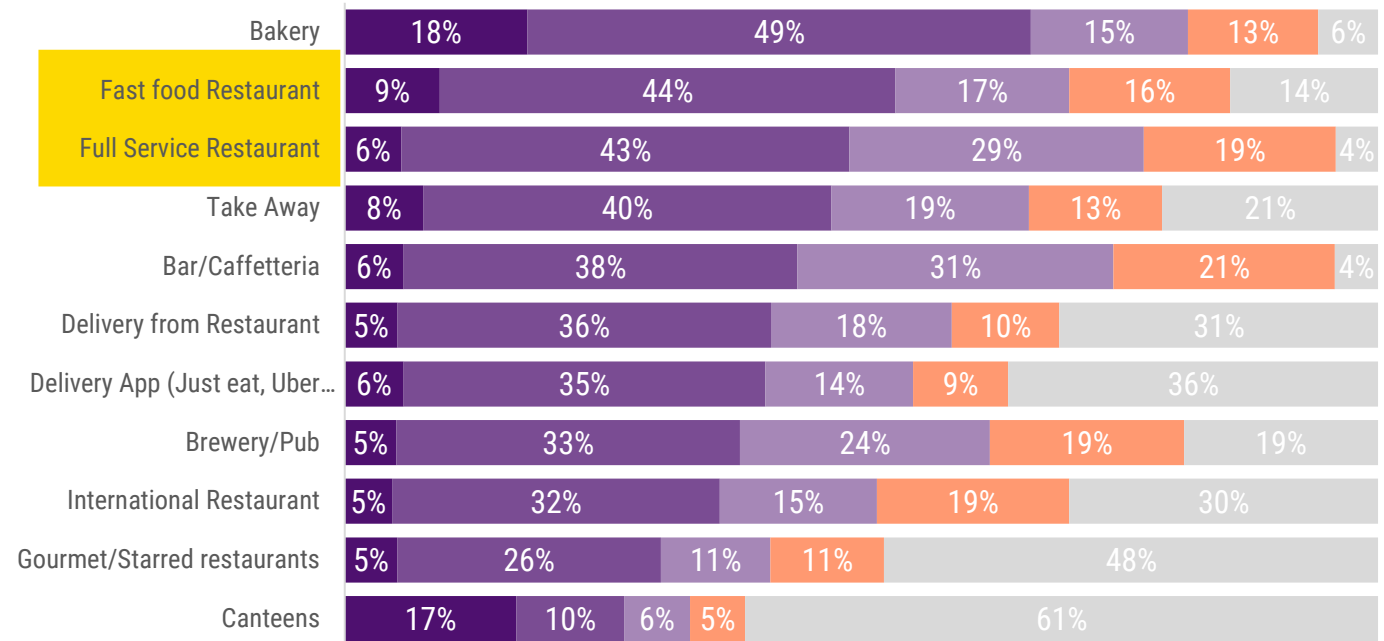
Source: Circana - Foodservice Sentiment Study W12, May 2024

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# Loyalty across channels

Bakeries, Fast Food and Local Restaurants with table service are the channels to which consumers are most loyal (1 to 3 restaurant options)

Due to rising prices, 48% of consumers have a shorter list of bars and restaurants they visit.



- I have only one place
- I have a list of a few options in mind (2-3)
- I have a long list of options (4-8)
- I choose at the moment, so the locations are very different
- I don't go to this place

Think about consumption outside the home. How much do you agree or disagree with the following statements regarding restaurants, fast food outlets, pubs, bars, cafes or canteens?

Think about when you visit the different places listed below. Select the answer that best suits you

Source: Circana - Foodservice Sentiment Study W10, IT, September 2023

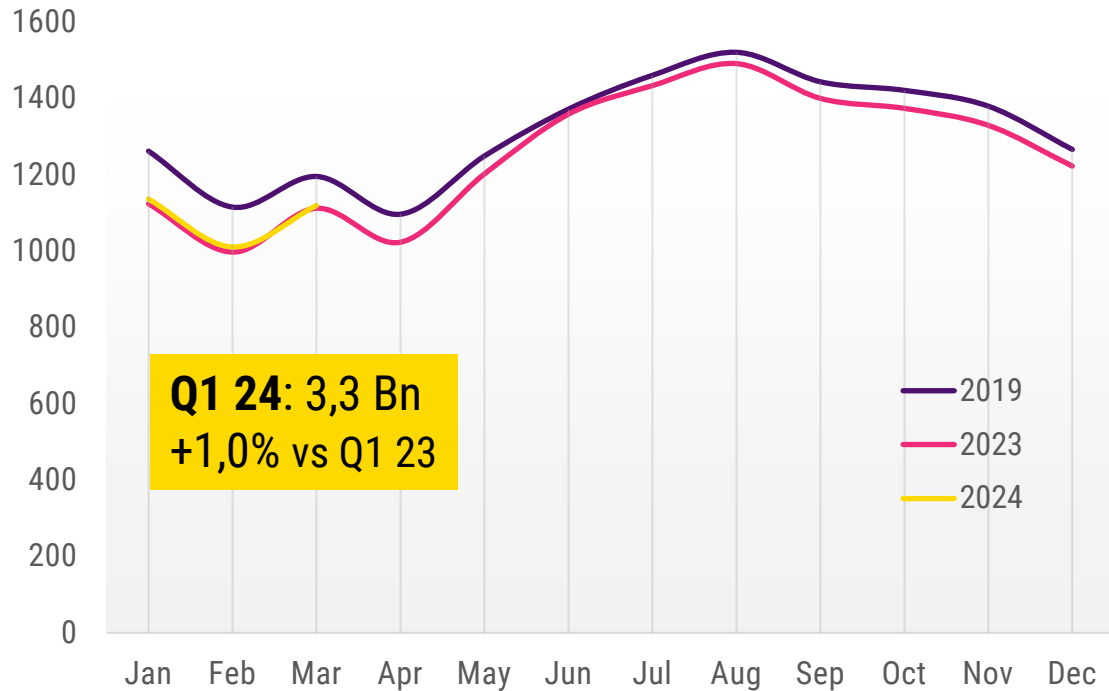
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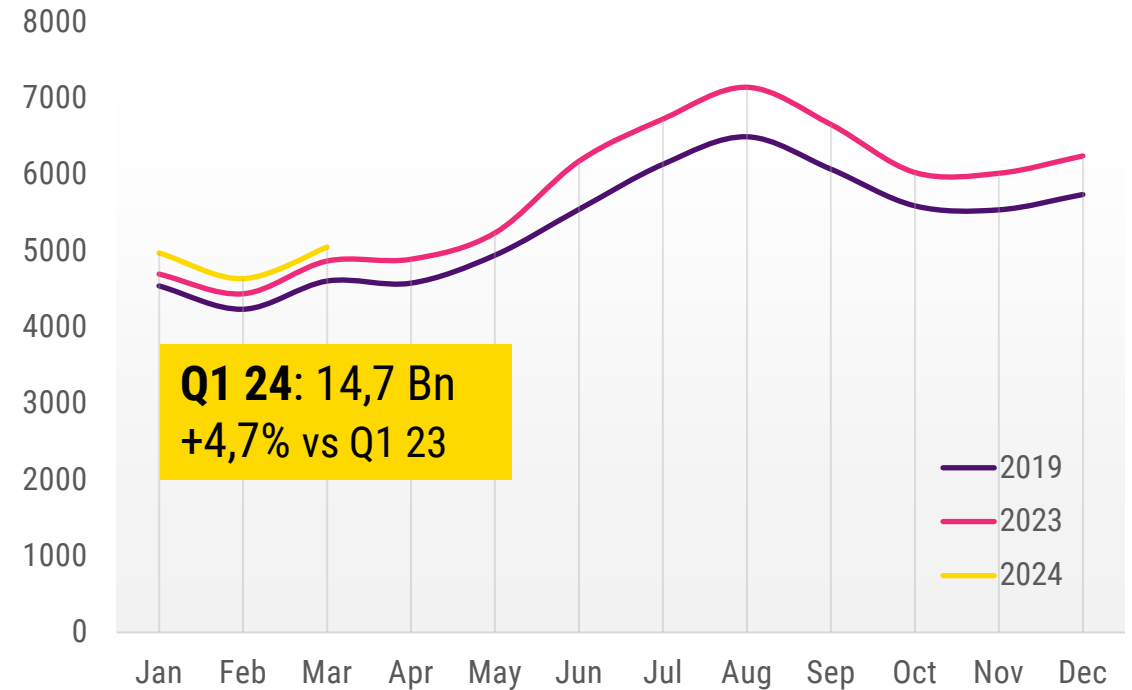
# Total OOH – Monthly visits and spend

In the first months of 2024 spending continues to grow. Visits are still below 2019 but slightly up compared to last year.

## Visits (million)



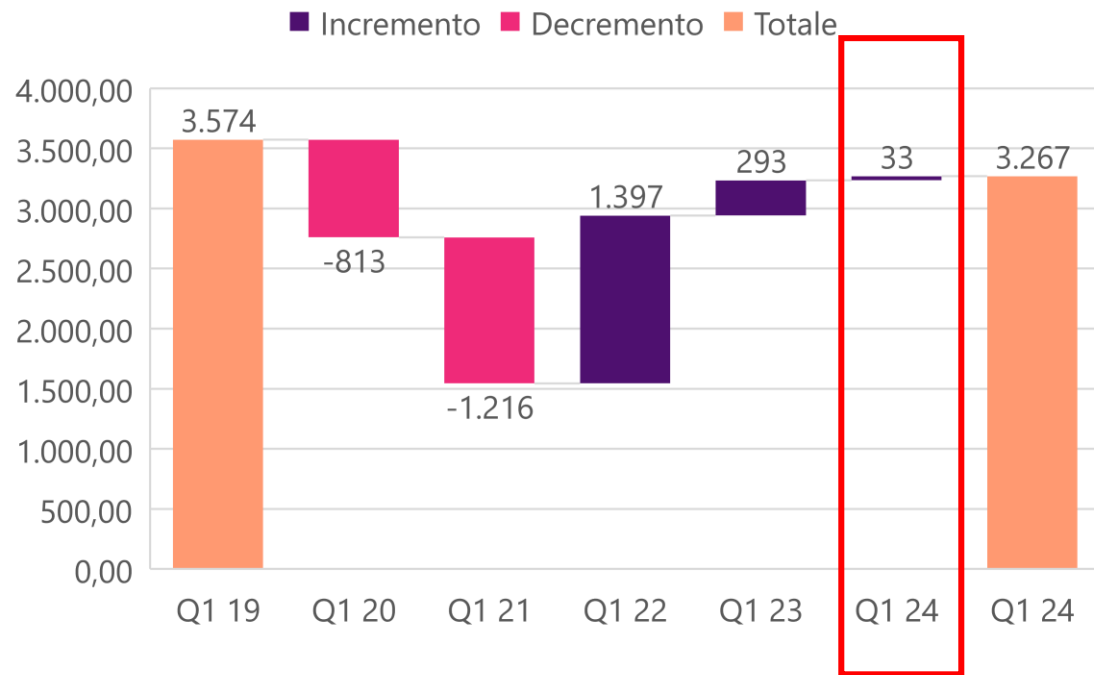
## Spend (million)



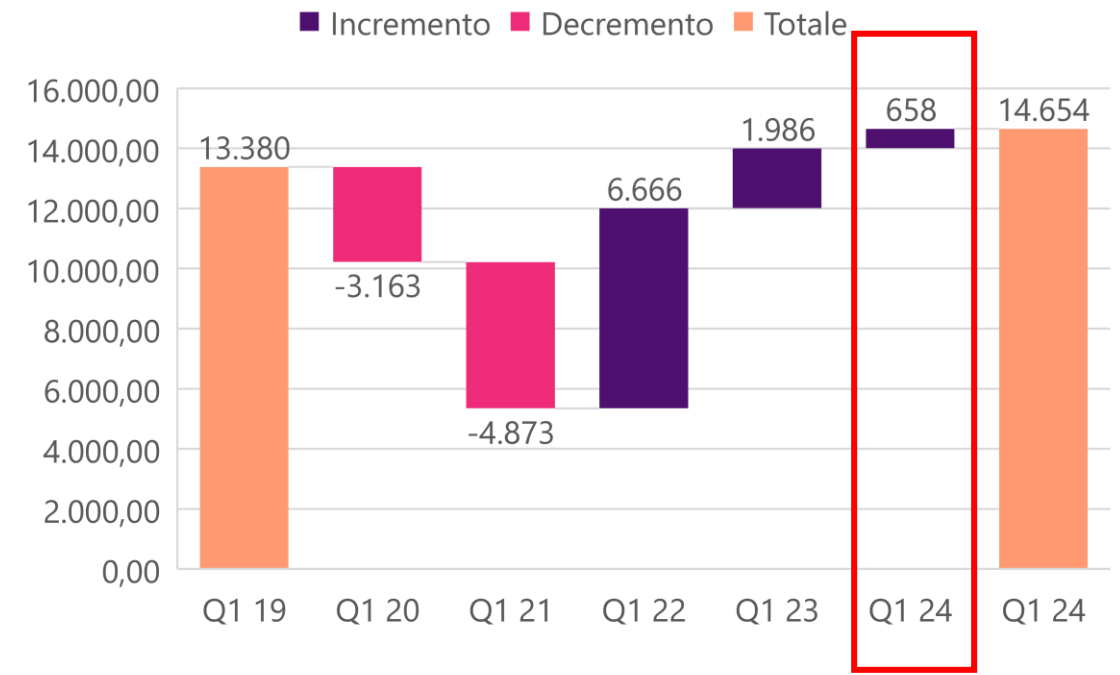
# Q1 24 Performance

From now on we need to expect more «normal» growth rates

## Visits (million)

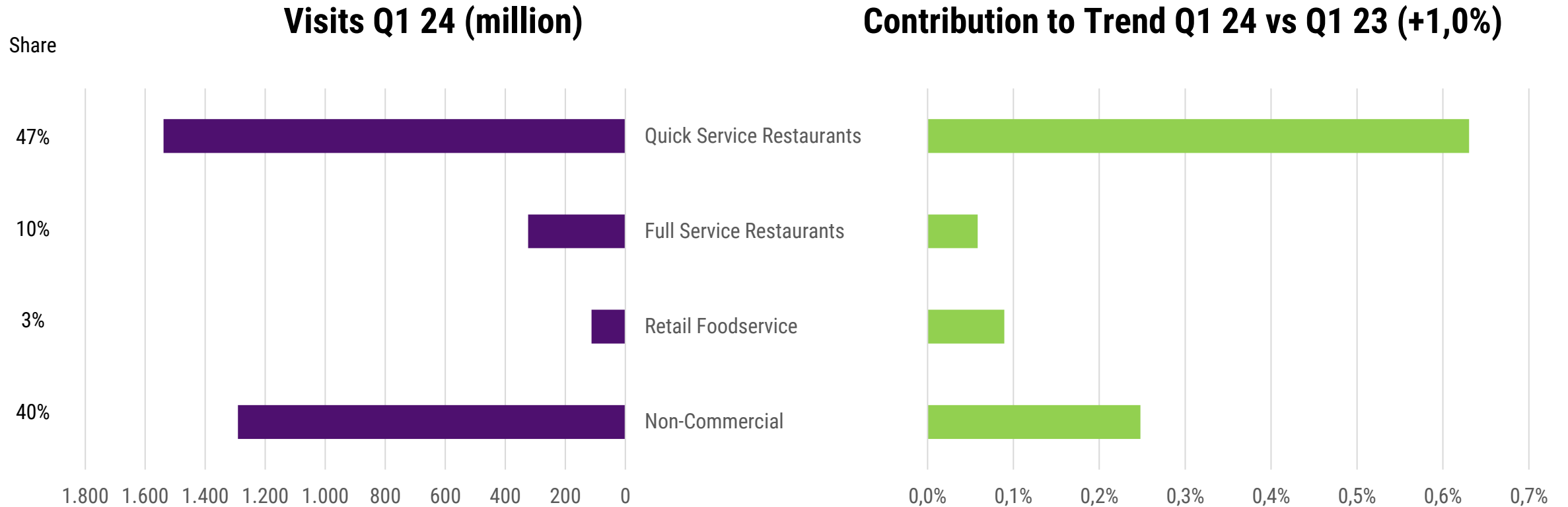


## Spend (million)



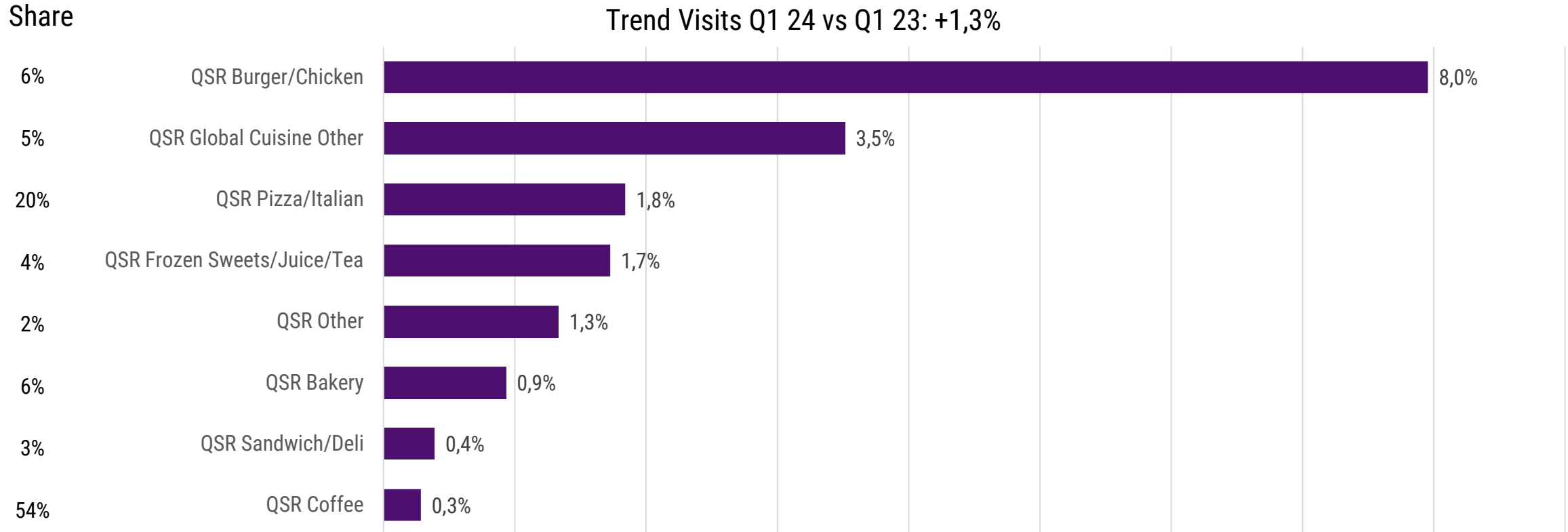
# Macro Market Channels – Visits

Quick Service gives the highest contribution to the growth of traffic



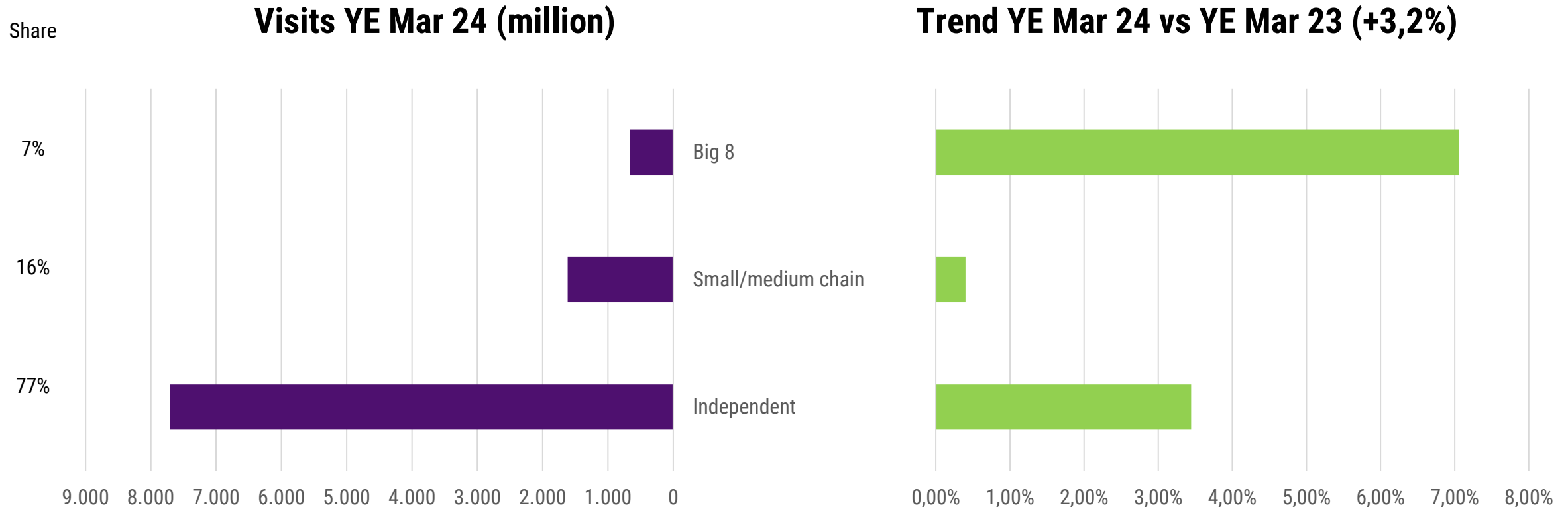
# Market QSR Sub-segments

The growth in QSR is mainly driven by QSR Burger/Chicken



# Tot Comm – Branded vs Independent – Visits

Big chains are driving the market while small-medium chains underperform



Big 8: Autogrill, RHG, McD, BK, OWW

Source: Circana - CREST®

# Small and Medium chains

Italy attractive for equity funds



Aziende

## California Bakery, il crac da 20 milioni interessa anche Panini Durini

5 Aprile 2024 - 19:15

Da "Boss in incognito" al fallimento: il fondatore della catena Marco D'Arrigo è stato condannato a 4 anni e 4 mesi



Massimo Balsamo

0



# What are the drivers of consumers' choice?

**41%** (+3pp vs Jan'24)

of consumers are less likely to visit restaurants, so when they go they are

looking for **memorable experiences**



# Values guide consumer choices

Growing focus on sustainability, well-being, health and identity



## SUSTAINABILITY

51%

I'm more loyal to restaurants that care about sustainability



## WELL-BEING

72%

Healthy food can be fun and creative



## INCLUSION

71%

I expect restaurants to be inclusive towards consumers who have special dietary/food needs



## IDENTITY

60%

I would like to know the brands of products used in restaurants



# Care Casual

The background of the slide is a dark, almost black, space filled with a dense field of light trails. These trails are primarily purple and magenta, with some transitioning into bright red towards the right side. The trails are curved and appear to be moving away from the viewer, creating a strong sense of depth and perspective, similar to a tunnel or a wormhole. The overall effect is futuristic and dynamic.

“The format of the future will be care casual, that place that will be able to take care of the planet, people and all customers with specific needs”

**Matteo Figura,  
Foodservice Italy Executive Director of Circana**

# From Fast-Casual to Care-Casual

The new generation of restaurants

## Fast Casual

- Quality
- Premiumisation
- Transparency
- Convenience
- Experience
- Value for Money
- Try driven (LTO)

## Care Casual

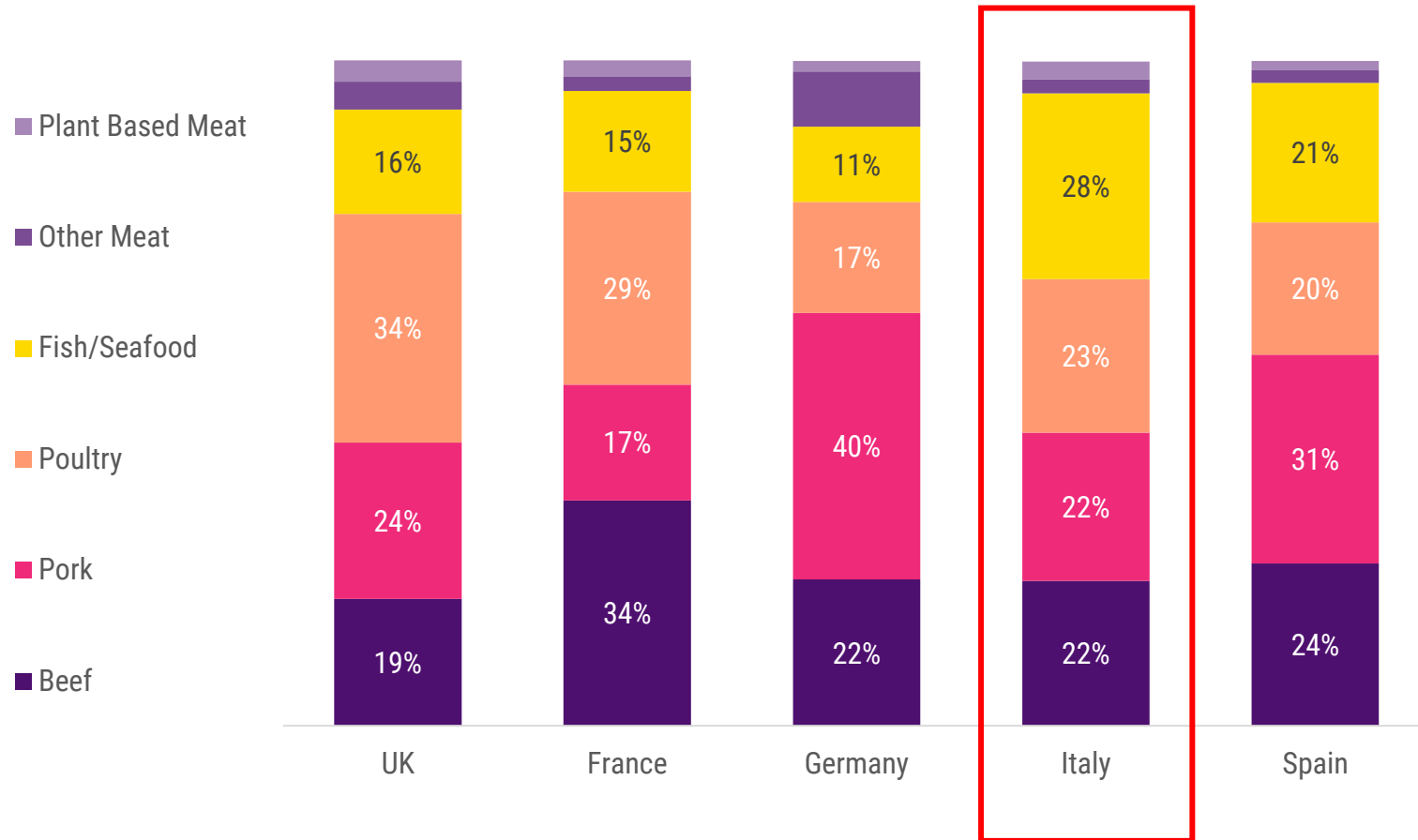
- Value Proposition and Brand Identity
- Innovation
- Storytelling
- Sustainability (I care about the world)
- Community wellbeing (I care about you)
- Inclusion (I care about all)
- Repeat driven - Loyalty Programs (instead of LTO)

# Salmon Performance



# Protein structure in Big 5 countries

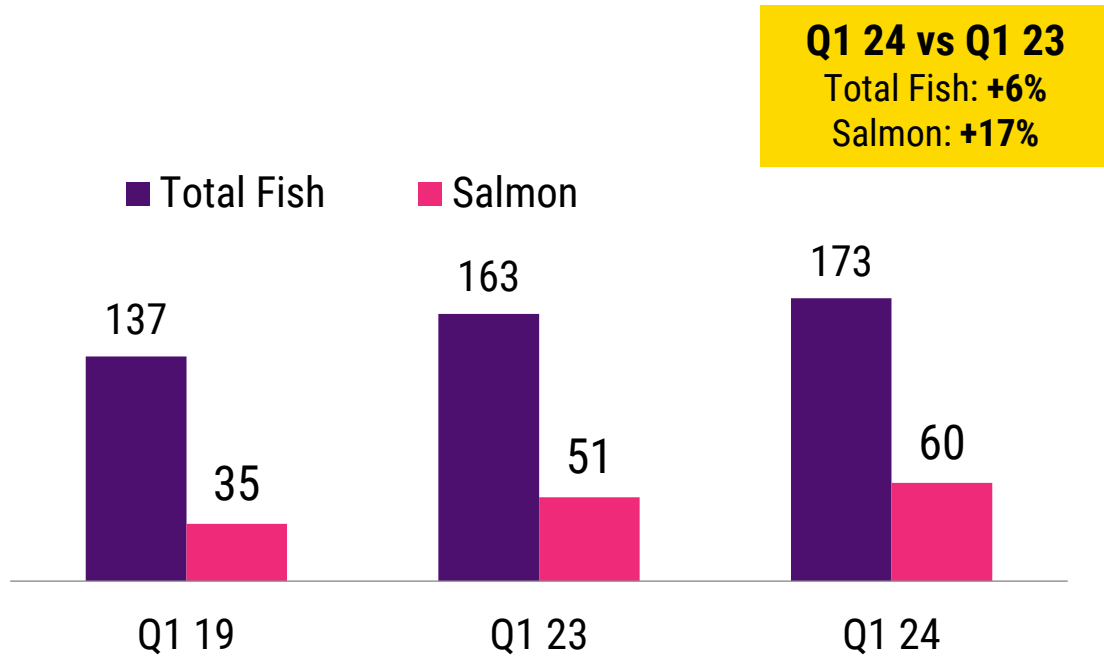
Fish/Seafood is overweighted in Italy comparing other main countries in Europe



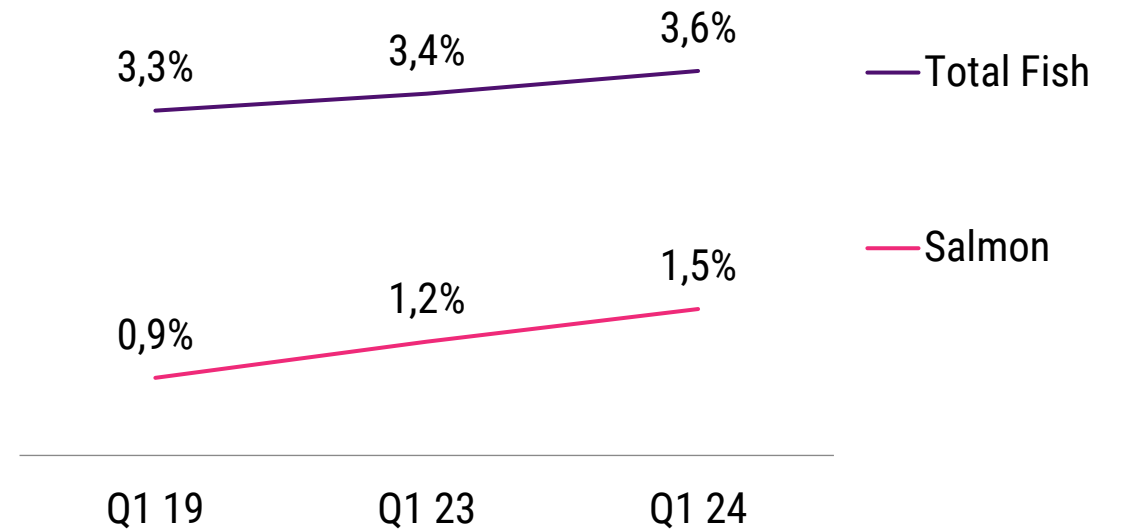
# Salmon performance

Salmon represents more than 1/3 of servings of Fish served in Q1 24. The consumption is increasing vs year ago.

## Servings (million)



## Incidence %



# Salmon – Q1 24

**69%**  
of servings are  
**Sushi** in Q1 24  
(74% in Q1 23)

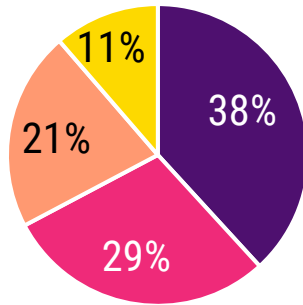


# Salmon in Q1 24

The consumption is increasing during weekday and lunch

## Area (Visits %)

- North West
- North East
- Centre
- South



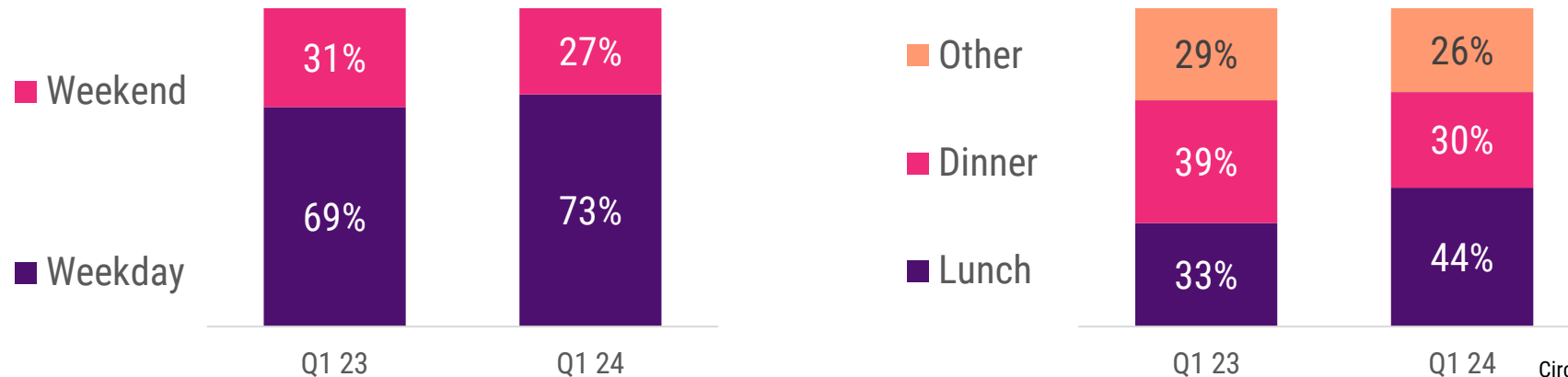
## Channels

### Top 3 channels by servings

- 1) QSR Global Cuisine Other
- 2) Workplace/School/Other Non-Comm
- 3) FSR Asian

**58% in independents restaurant but chains are growing**

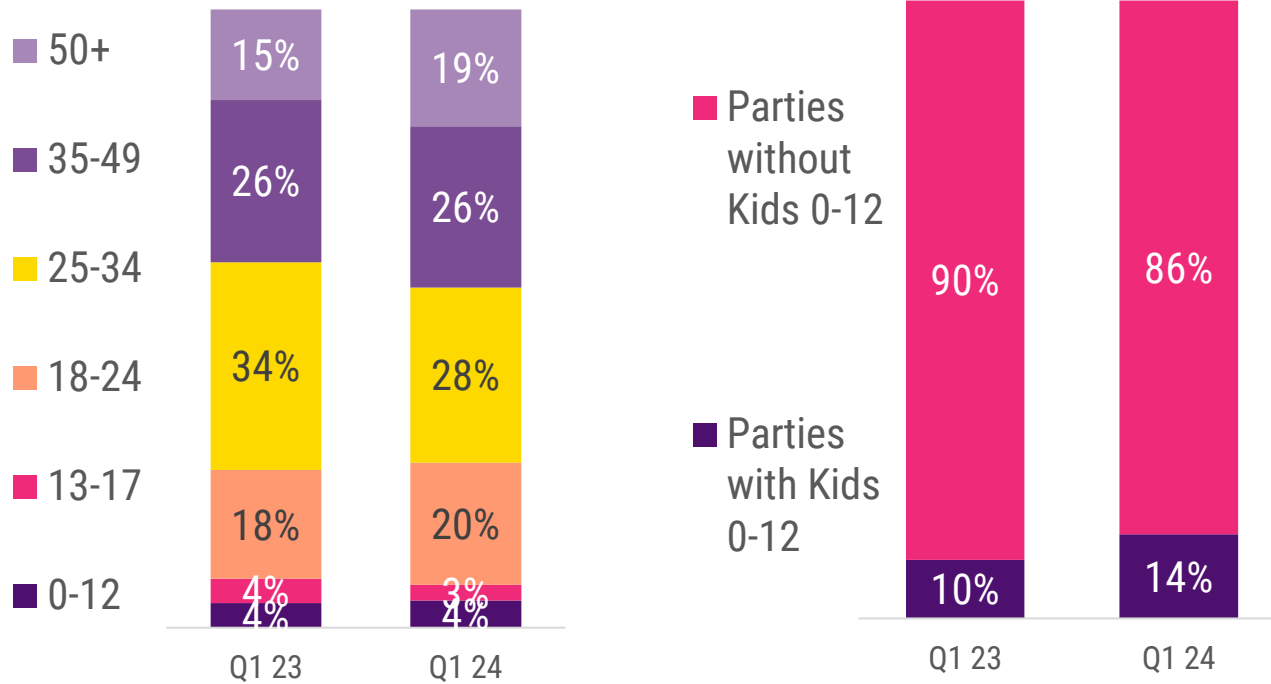
## Occasions (Visits %)



# Salmon - Target

48% of consumer are 18-34 y.o. Increase of young Millennials and senior but also families.

## Visits %

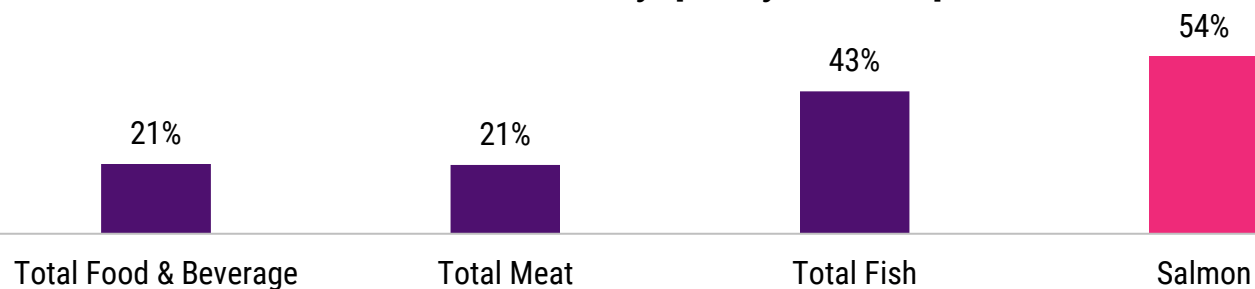




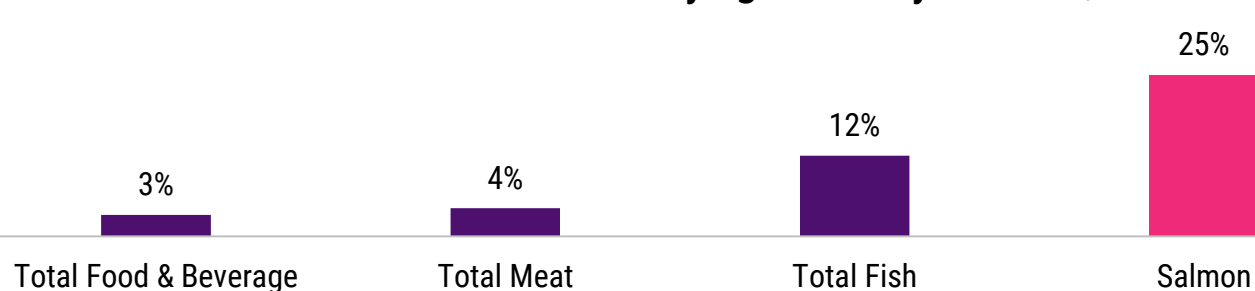
# Quality and healthiness

These drivers are more relevant for Salmon when consumers decide where to eat out

**Total OOH - Visits % driven by quality/offer of products - Q1 24**



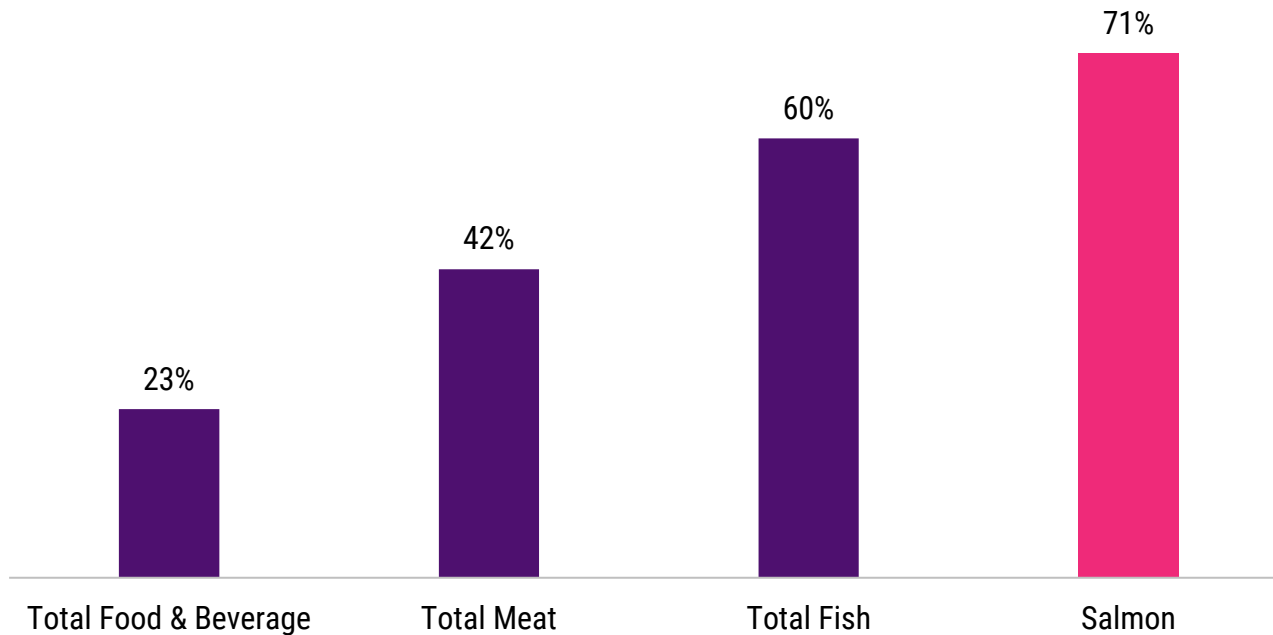
**Total OOH - Visits % driven by light/healthy meal - Q1 24**



# Promotion

Salmon is more present than other products in visits that include at least one promotion

Total Commercial - Visits % in promo - Q1 24



# Could Salmon be a winning product?



- Value Proposition and Brand Identity
- Innovation
- Storytelling
- Sustainability (I care about the world)
- Community wellbeing (I care about you)
- Inclusion (I care about all)
- Promotion

# Thank you

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